



Hossam Mohamed Ibrahim El Sayed Ali

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ABOUT ME

I am a passionate and motivated guy, constantly oriented to give my best in whatever field I am in. My dedication to achieving high-quality results is a fundamental pillar of my work mentality. One of the things that motivates me the most is helping others. I firmly believe in the importance of collaboration and knowledge sharing, as I believe that it is through cooperation that great things are accomplished in the world of work. I am a strong advocate of completing tasks accurately and on time. My attention to detail and determination drive me to finish every project or task with precision. Currently, as a student, I am always looking for new challenges and opportunities that will allow me to apply my dedication and expertise in various fields. My excellence and task completion oriented mindset will be an added value in any future work setting.

WORK EXPERIENCE

System Administrator - Full-Time

EXPERIM SRL [10/06/2024 – Current]

City: Orio al serio | **Country:** Italy

- PDL installation, configuration, management and support;
- Pc maintenance and repair;
- Printer and application configuration (e.g., e-mail, Office, etc.).

HelpDesk - Part-time

Experim S.R.L [01/11/2022 – 31/05/2024]

Address: Via Portico 51, 24050 Orio Al Serio (Italy)

- 1. Aruba PEC S.p.A.:** recognition procedures on Digital Signatures for Private/Business Customers, SPID for Private/Business Customers, PEC for Private/Business Customers.
- 2. Aruba PEC S.p.A.:** technical support operator connectivity department.
- 3. Intred S.p.A.:** Technical support operator connectivity department.

HelpDesk - Stage

Experim SRL [12/04/2023 – 08/06/2023]

City: Orio Al Serio | **Country:** Italy

- 1. Aruba PEC S.p.A.:** recognition procedures on Digital Signatures for Private/Business Customers, SPID for Private/Business Customers, PEC for Private/Business Customers.
- 2. Aruba PEC S.p.A.:** technical support operator connectivity department.
- 3. Intred S.p.A.:** Technical support operator connectivity department.

HelpDesk - Stage

Experim SRL [21/09/2023 – 19/12/2023]

City: Orio Al Serio | **Country:** Italy

- 1. Aruba PEC S.p.A.:** recognition procedures on Digital Signatures for Private/Business Customers, SPID for Private/Business Customers, PEC for Private/Business Customers.

2. **Aruba PEC S.p.A.:** technical support operator connectivity department.
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EDUCATION AND TRAINING

European Level III qualification valid nationwide and recognized in Europe

Consorzio Enfapi Treviglio [13/09/2021 – 08/06/2024]

City: Treviglio | **Country:** Italy | **Website:** <https://www.enfapitreviglio.it/> | **Field(s) of study:** Information and Communication Technologies: • Inter-disciplinary programmes and qualifications involving Information and Communication Technologies (ICTs) • Information and Communication Technologies (ICTs) not further defined • Computer use • Software and applications development and analysis • Information and communication technologies not elsewhere classified • Database and network design and administration | **Final grade:** 100 | **Level in EQF:** EQF level 3

LANGUAGE SKILLS

Mother tongue(s): Arabic

Other language(s):

English

LISTENING B2 READING B2 WRITING B2

SPOKEN PRODUCTION B2 SPOKEN INTERACTION B2

Italian

LISTENING C1 READING C1 WRITING C1

SPOKEN PRODUCTION C1 SPOKEN INTERACTION C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Padronanza del Pacchetto Office (Word Excel PowerPoint ecc) / Social Network / Windows / Gestione autonoma della posta e-mail / Utilizzo del browser / Linguaggi di Programmazione: Python (Avanzato), HTML e CSS (Intermedio), C# (Base) / Full-Stack Developer / Assistenza clienti. / capacità di leadership sviluppate attraverso il mio ruolo di rappresentante di classe / Buone capacità organizzative e di team-leading / Leadership in team

DRIVING LICENCE

Driving Licence: B

PROJECTS

[30/10/2022 – Current]

Portfolio I created an online personal portfolio to present my skills, experiences, and projects in a professional and accessible manner. The website is designed to be intuitive and user-friendly, offering a comprehensive overview of my career path and skills.

Key Features:

- **Responsive Design:** The site is optimized to be viewed on a variety of devices, including desktops, tablets, and smartphones.
- **Detailed Sections:** Includes specific sections for my background, skills, projects, work experience, and contacts.
- **Multimedia Integration:** Features images, videos and downloadable documents to provide a more complete view of my work and skills.
- **Personal Blog:** A section devoted to articles I write on topics of professional and personal interest, demonstrating my ongoing commitment to updating my knowledge.
- **Technologies Used:** HTML, CSS, JavaScript and other modern web technologies to ensure a smooth and interactive user experience.

Goals Achieved:

- Improve my online presence and professional visibility.
- Provide potential employers and collaborators with immediate and detailed access to my qualifications and projects.
- Demonstrate my technical and design skills through a concrete and tangible project.

Results:

- Increased professional opportunities through a clear and well-structured presentation of my profile.
- Positive feedback from colleagues and industry professionals on the quality and effectiveness of the portfolio.

Link: <https://hossamali.it>